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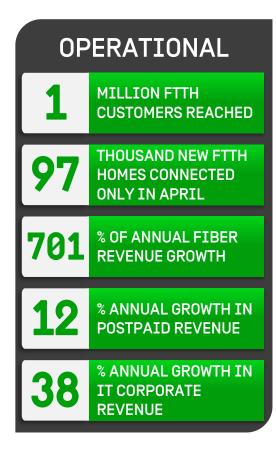


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### **FUNDING BILLION DOLLARS** FROM UNITEL IN **JANUARY BILLION REAIS BRIDGE LOAN CLOSED EFFICIENCY AND** SIMPLIFICATION

SIMPLIFICATION INITIATIVES
GENERATING SAVINGS IN LINE

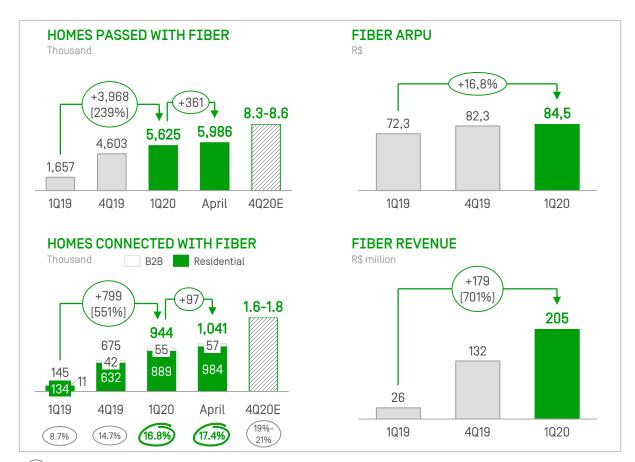
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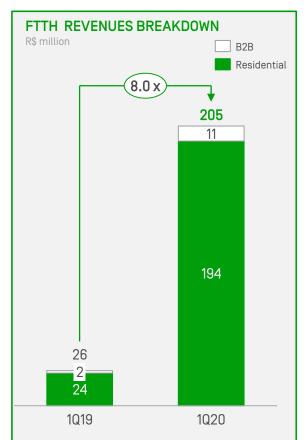
**YEAR** 

### STRATEGIC **OPTIONS** GENERAL CREDITORS MEETING (GCM) FOR PLAN AMENDMENTS AND COMPANY FLEXIBILITY **EXPECTED FOR AUGUST 2020** MARKET PROCESS FOR MOBILE SALE IN PROGRESS STRUCTURAL SEPARATION FOR **VALUE MAXIMIZATION: INFRA** CO AND CLIENT CO **FULL REGULATORY CAMPAIGN** IN PLACE FOR FUTURE PLC **IMPACT**

### FIBER PROJECT IMPLEMENTATION CONTINUES AT VERY STRONG PACE AND REACHED 1 MILLION FTTH CLIENTS



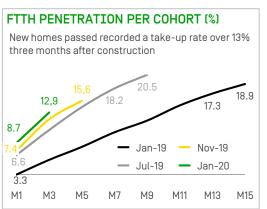


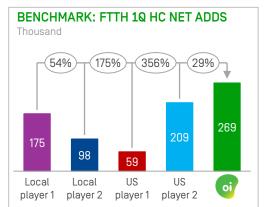


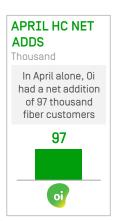
### FTTH STRATEGY ON TRACK: FTTH CITIES KEEP POSTING EXPRESSIVE RESULTS APRIL REGISTERED THE MONTHLY RECORD FOR HOMES CONNECTED



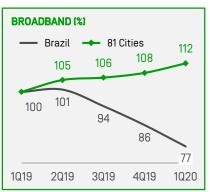


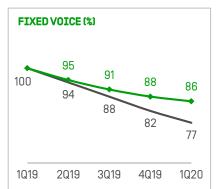


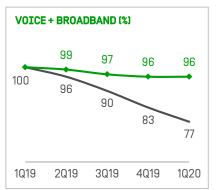




#### FIRST 81 CITIES WITH FITH CONTINUE TO RECORD CONSISTENT GROWTH IN BROADBAND REVENUE

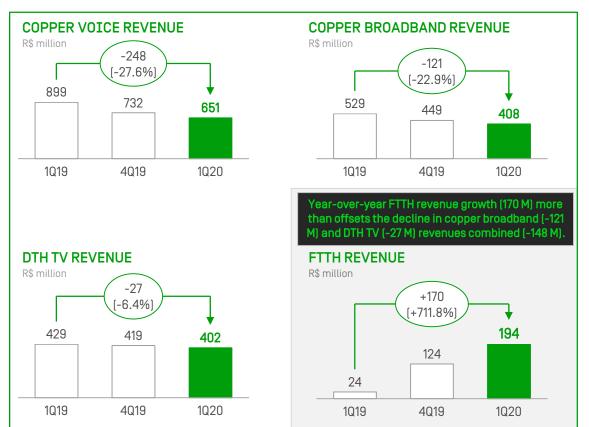


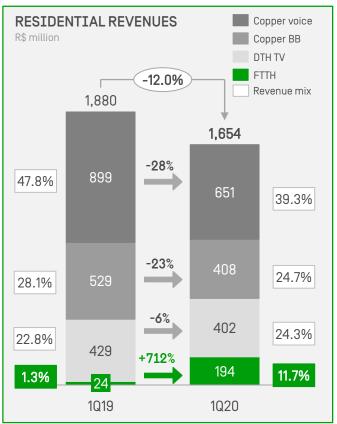




### FTTH REVENUE GROWTH REMAINED STRONG, REACHING 11.7% SHARE OF TOTAL RESIDENTIAL NET REVENUE. DECLINE IN RESIDENTIAL REVENUE REFLECTS COPPER'S DIVESTMENT STRATEGY

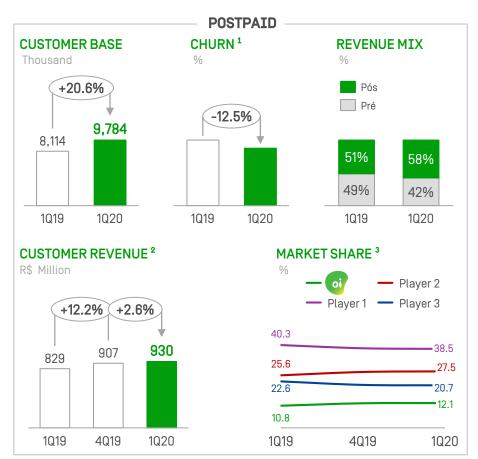


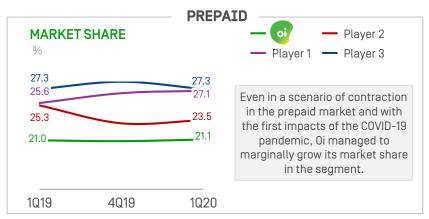


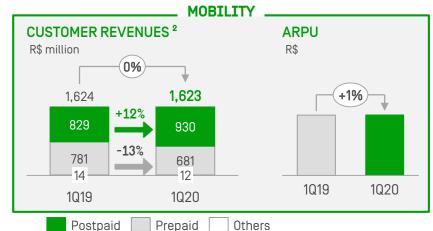


### POSTPAID MAINTAINS STRONG RESULTS IN THE MAIN OPERATIONAL AND FINANCIAL INDICATORS, OFFSETTING THE DECLINE IN PREPAID REVENUE



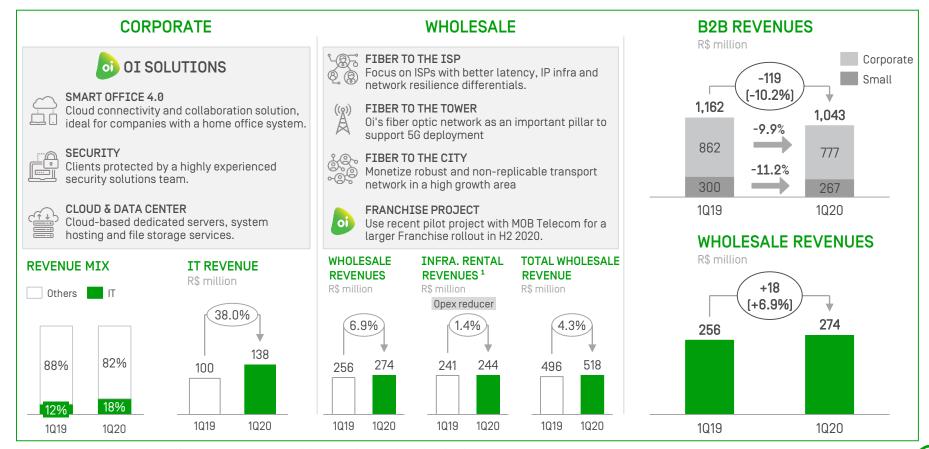






## CORPORATE STRATEGY POSITIONING AS A SOLUTIONS INTEGRATOR HAS BEEN BOOSTING ITC REVENUE. FOCUS ON LEVERAGING THE WHOLESALE INFRASTRUCTURE HAS STARTED TO GENERATE POSITIVE RESULTS. B2B REVENUES IMPACTED BY CONFINEMENT WITH REDUCED VOICE TRAFFIC

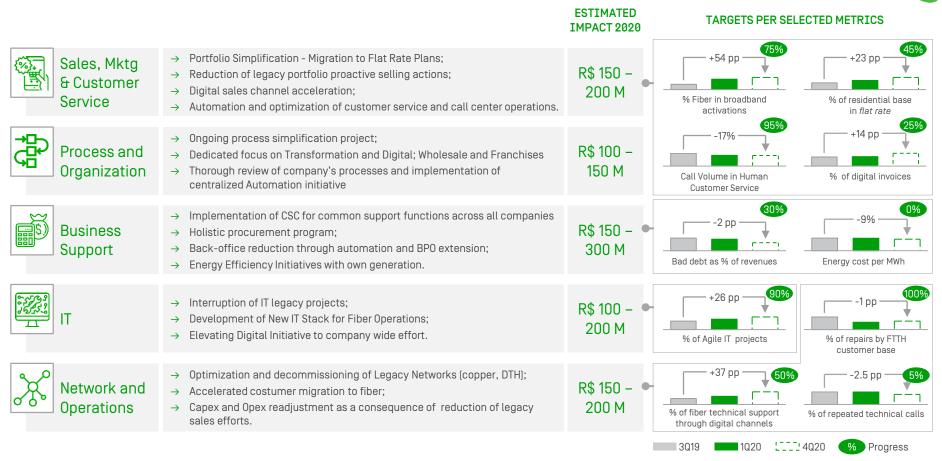




<sup>1 -</sup> Infrastructure rental revenue is classified as an opex reducer, essentially because its nature is not that of a telecom service revenue

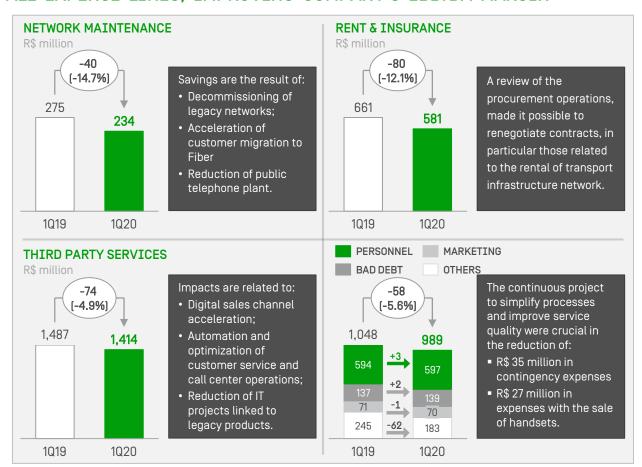
## OPERATIONAL SIMPLIFICATION AND COST REDUCTION ACTIONS SHOWING MAJOR DEVELOPMENTS IN THE METRICS, IN LINE WITH EXPECTED 2020 TARGETS

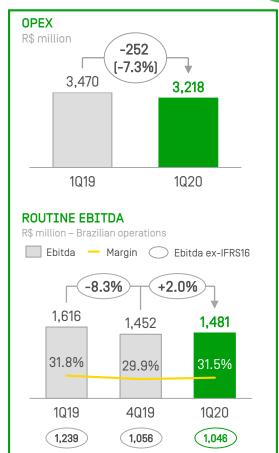




### COST EFFICIENCY AND SIMPLIFICATION INITIATIVES ALREADY GENERATING RESULTS ON ALMOST ALL EXPENSE LINES, IMPROVING COMPANY'S EBITDA MARGIN

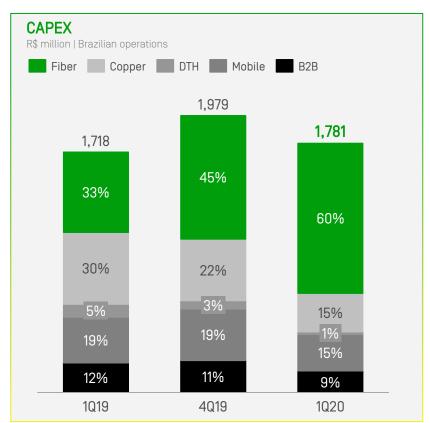


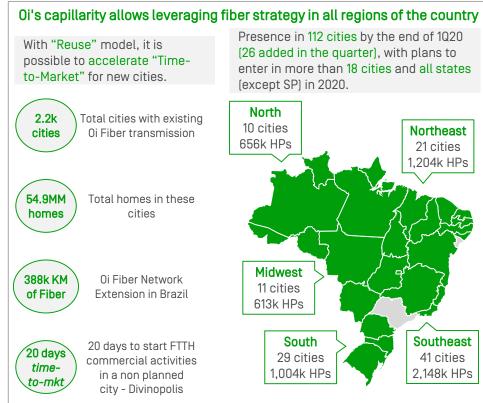




### CAPEX IN LINE WITH STRATEGIC PLAN, KEEPING FOCUS ON DEPLOYING FIBER (HP'S AND HC'S), REFARMING OF 1.8GHZ SITES TO 4G AND 4.5G AND REDUCING LEGACY INVESTMENTS

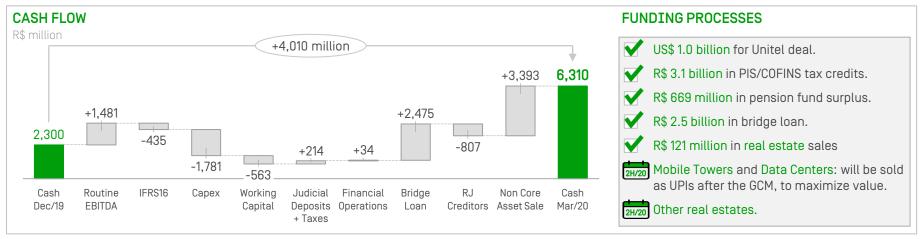


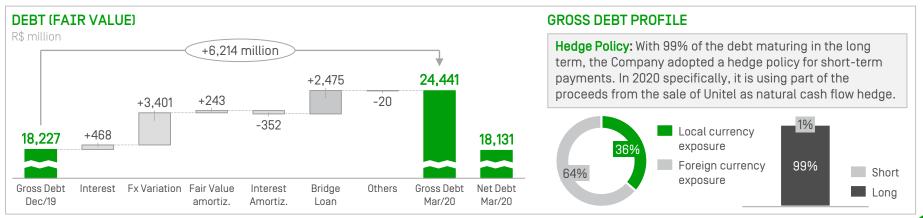




### IMPROVED SHORT TERM CASH POSITION FOR THE EXECUTION OF THE STRATEGIC PLAN







### OI ADOPTS MEASURES TO SUPPORT GOVERNMENTS AND SOCIETY IN CORONAVIRUS CONTAINMENT INITIATIVES



### **EMPLOYEES**



- 11 thousand employees working remotely.
- 400 thousand masks and 25 thousand liters of alcohol gel.
- App to monitor employee health, ensuring remote assistance to doctors and psychologists.
- Virtual attendant to clarify doubts about benefits, speed up remote processing of documents, such as health certificates.
- Remote team training.

### SUPPORT FOR GOVERNMENTS



- Free navigation on official information sources.
- Sending free SMS with information from health authorities.
- A 0800 number and with three digits to serve the population.
- A heat map, in partnership with other operators.
- Zero rating applied to Government's emergency social income distribution program.

### **CUSTOMERS**



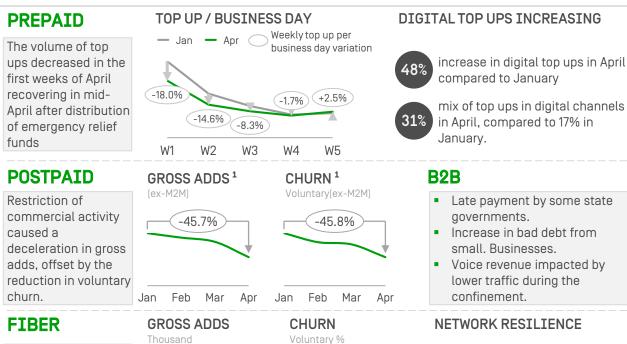
- Reinforcement of technical assistance for maintenance.
- Prepaid : different data bonus packages.
- Postpaid: the reduced speed is four times greater than that offered previously.
- 0i TV, 0i Livre, 0i Play channels content released.
- Corporate access to 0i Smart Office 4.0 with no charge for 90 days.

### CORPORATE SOCIAL RESPONSIBILITY

- Training development of online mentoring for social entrepreneurship.
- Participation in the ZAP do bem initiative Social Digital Wallet .
- Culture digital programming.
- Online Museum Launch of MUSEHUM Museum of Communications and Humanities on a digital platform.

### PREPAID TOP UPS WERE IMPACTED BY COVID-19, BUT THE IMPACT WAS REDUCED AFTER EMERGENCY RELIEF FUNDS WERE DISTRIBUTED BY THE GOVERNMENT. FIBER ACTIVATIONS CONTINUED TO GROW.





### **COLLECTION** (From March-18 to April-30) Until the end of April, we estimate that COVID-19 negatively impacted our collection by 6% to 7%. -6% to -7% Expected Actual Before COVID-19 After COVID-19 **COLLECTION** (From May-1 to May-18) May already presents collections slightly above the expectation pre COVID-19. +3% to +4% Expected Actual

After COVID-19

Before COVID-19

Fiber was not impacted by the pandemic. Gross adds grew and churn remained under control.



-25.0% Feb Mar Apr Jan

### **NETWORK RESILIENCE**

Increase in data traffic consumption in our 38% network since the beginning of the confinement

IN SUMMARY, OI CONTINUES TO EXECUTE ON ITS STRATEGIC PLAN, WORKING ON MULTIPLE FRONTS OF THE COMPANY'S TRANSFORMATION, LOOKING TO BECOME THE MAIN FIBER INFRASTRUCTURE PROVIDER IN THE COUNTRY, SERVING ALL BUSINESS SEGMENTS (B2C, B2B AND WHOLESALE)



### SHAREHOLDER / DEBT HOLDER VALUE CREATION

#### **FUNDING**

#### **DELIVERED**

- Bridge Loan
- Unitel
- Polidoro Property Sale
- PIS/COFINS Tax Credit
- Pension Fund Surplus

#### TO COME

- Mobile Towers
- Data Centers
- Additional Real Estate Portfolio Sales

### **OPERATIONS**

One million fiber customers in less than 2 years of project.

Postpaid starts 2020 at the same pace as 2019, with significant customer base and revenue growth.

With a more active operating strategy, Wholesale has been showing solid revenue growth.

De-averaging to reduce copper burden.

### EFFICIENCY AND SIMPLIFICATION

Several initiatives being implemented, impacting all areas of the company and producing the first results.

- Simplification
- Organization and processes
- Business support
- Network, Operations and IT

Estimated annualized impact in 2020 between R\$ 650 million and R\$ 1 billion.

#### STRATEGIC OPTIONS

New General Creditors Meeting (GCM): Expectation to hold GCM in 60 days (call notice + legal period). Proposed plan amendments to bring company flexibility in order to accelerate the execution of its strategic plan and maximize value creation.

Market Process for Mobile Business sale in progress; Non-core assets sale in final stages

Structural Separation (Infra Co and Client Co) for Value Maximization: to accelerate fiber deployment and allow 0i's sustainable growth



# OUR TRANSFORMATION IS BEING BUILT IN 3 PHASES



### PHASE 1

2016-2018
EXECUTION OF THE RJ
PLAN

Judicial debt restructuring and cash protection

Capital increase

New governance

Operational stability and recovery, with gradual resumption of investments

## STRATEGIC TRANSFORMATION PLAN



## PHASE 3 2020-2021



## PHASE 2<sup>4</sup> 2019-2020

Asset sales, funding and cashStrategic transition of the modelSimplification and operational efficiency

Future vision

Reconfiguration of Oi for sustainability and value creation

Consolidation of the new strategic model

Preparing the company for return to growth





## PHASE 1 [2016-2018] OI OVERCAME IMPORTANT CHALLENGES IN THE CONTEXT OF JUDICIAL RECOVERY

## PERIOD WAS OF GREAT CHALLENGES FOR THE COMPANY ...

- Survival
- Short Term Financial Feasibility
- Operational Continuity
- Governance Change
- Change of Capital Structure

### ... BUT THEY WERE ALL ADDRESSED, ALLOWING US TO START BUILDING A NEW VISION FOR THE FUTURE!

- ✓ Judicial restructuring of debts and cash protection, with debt reduction of R\$ 35.5 billion (from R\$ 49.7Bn ➤ R\$14.2 Bn<sup>[1]</sup>)
- ✓ R\$ 4.0 billion Capital increase
- ✓ New governance
- ✓ Preparing to sell non-core assets
- Operational stability and recovery with gradual resumption of investments



SIGNIFICANT CHANGES IN THE TECHNOLOGICAL AND CONSUMER ENVIRONMENT, COMBINED WITH THE DELAY IN UPDATING THE REGULATION, LED TO THE NEED TO EVOLVE THE STRATEGIC TRANSFORMATION PLAN



## PHASE 2 [2019-2020] THE STRATEGIC PLAN IS BEING SUCCESSFULLY EXECUTED IN ITS 3 CURRENT DIMENSIONS



- Medium and Long Term Sustainability
- Short and Medium Term Execution
- Funding and Cash for Investments,
- Transformation of the Strategic Model

### ASSET SALES, FUNDING AND CASH

### STRATEGIC TRANSITION OF THE MODEL

### SIMPLIFICATION AND OPERATIONAL EFFICIENCY

- Unitel: USD 920 million already received [1]
- Bridge Loan: R\$ 2.5 billion
- Real Estate: Sale of ~R\$ 200 million [2]
- PIS/COFINS: R\$ 3.1 billion, with an estimated realization of R\$ 100 million/month, in progress
- Sistel: R\$ 669 million of surplus distribution in 36 installments of R\$ 19 million. Since December 2019



B2B → 0i Solutions

Wholesale acceleration

Mobile Sustainability

DTH reduction

Copper Reduction

- New Structure
- ✓ Business Support
- ✓ IT Simplification
- ✓ Processes
- ✓ Copper Cost Reduction (Deaveraging Project)

[1] Remaining 2 installments of USD 40 million each; [2]: Real Estate in RJ and SC



### PHASE 3 [2020-2021] WITH THE EXECUTION ADJUSTED TO THE CHALLENGES OF THE ENVIRONMENT, OI'S TRANSFORMATION CAN CONTINUE TOWARDS ITS LONG TERM VISION

### **ENVIRONMENT EVOLUTION...**

- Regulatory changes still in progress
- Acceleration of technological and consumption changes decline in fixed telephony, copper broadband and DTH
- Accelerated demand for high-speed broadband, and increased competition with large telcos and ISPs
- Need for massive investments in fiber infrastructure and preparation for 5G
- Covid-19 impacting economic environment, but with potential opportunities in the recovery
- Need to optimize the company's financial model for the long term

### ... AND IN OI'S ROLE

### LONG-TERM STRATEGIC VISION, COMPANY RECONFIGURATION. SUSTAINABILITY AND VALUE GENERATION



- ✓ New Business and Company Model
- ✓ New Governance Structure
- ✓ New Financial Structure
- ✓ New Operational Structure



- Focus on Fiber Optic Infrastructure
- ✓ Residential, Business, Corporate, Government + Wholesale Customers
- ✓ Structural Separation Model
- Consolidation of Mobile Operation
- Evaluation of partnerships for TV and Content
- Flexibility to Execute the Plan



### OUR VISION, STRATEGY AND EXECUTION



ENABLE THE CREATION OF THE LARGEST TELECOM INFRASTRUCTURE COMPANY IN THE COUNTRY, MASSIFYING FIBER OPTICS, ENABLING BROADBAND, 5G AND BUSINESS SERVICES



### LONG-TERM SUSTAINABILITY

New company model, reorganized, with investment capacity, revenue generation and long-term sustainability

### OI BRAND → FOCUS ON CUSTOMER EXPERIENCE

Innovation and excellence in solutions development and relationships with our customers

## INFRA CO → STRUCTURAL SEPARATION AND NEUTRAL NETWORK

Comprehensive, robust, granular network, with better revenue predictability and access to the financial markets



LIGHTER and AGILE company focused on the future Seeking market **LEADERSHIP** in **FTTH**,

B2B and Wholesale

That MAKES SENSE in the lives of our customers and always innovates

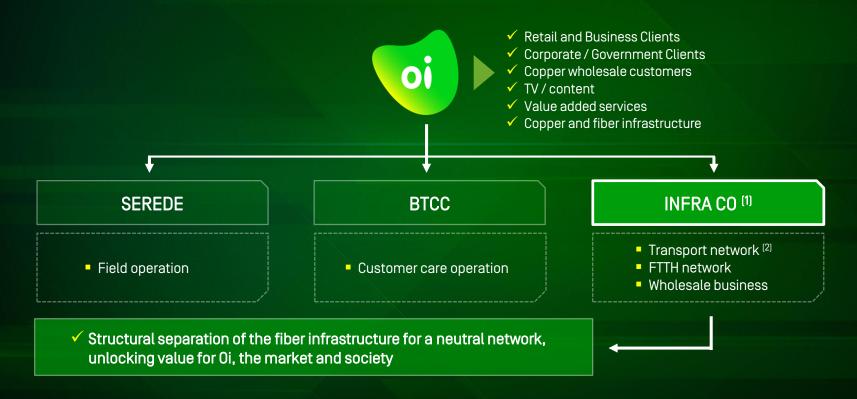
With FOCUS on a more EFFECTIVE performance

Leveraging and investing on the BEST NETWORK in Brazil

COMPANY THAT GENERATES VALUE AND TRUST FOR ALL STAKEHOLDERS

(CUSTOMERS, EMPLOYEES, SHAREHOLDERS, CREDITORS, PARTNERS, SUPPLIERS AND SOCIETY)

## FUTURE VISION: COMPANY CONFIGURATION WITH STRUCTURAL SEPARATION





## FUTURE VISION: STRUCTURAL SEPARATION UNLOCKING AND GENERATING VALUE



### **INFRA CO**

FTTH Network (6Mn+ HPs)

388,000 km of fiber<sup>[1]</sup> 43,000 + km of ducts<sup>[1]</sup> Fiber to more than 2,300 cities<sup>[1]</sup>

#### Wholesale business:

- White label FTTH
- Connectivity and transport for operators and ISP
- 5G Enablement

## 2



### Customers:

- Oi (residential and business)
- Oi Solutions
- Copper wholesale

#### Activities:

- Sales
- Marketing
- Customer care

OI CLIENT CO [2]

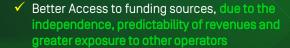
- Innovation/0iTo
- 0i Futuro

#### Infrastructure:

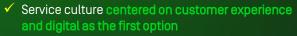
- DTH/IPTV
- Copper
- Backbone and backhaul [managed by InfraCo]<sup>[1]</sup>

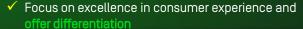






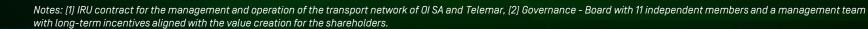
 Anticipation of investment accelerating fiber network coverage





Less need for own investment, leveraging on an even more comprehensive network





## STRUCTURAL SEPARATION HAS ALREADY HAPPENED IN SEVERAL COUNTRIES IN THE WORLD ...

## WHAT IS STRUCTURAL SEPARATION?

▶ It is the reorganization of the company, in 2 independent and complementary structures

Structure 1: An independent, neutral network company, focused on infrastructure

**Structure 2:** A service Company focused on customers



Enables each party to focus on its segment, operating more efficiently



Enables market expansion and growth, with more effective use of investments

### STRUCTURAL SEPARATION IS A REALITY IN DIFFERENT PARTS OF THE WORLD **#** Company A (2006) Company I (2018) 🛑 Company J (2011) **#** Company B (2011) Company K (2017) **#** Company C (2011) Company L (2015) Ompany D (2015) **Company M (2013)** Ompany E (2019) **Company N (2020)** Company F (2018) D Company O (2016) Company G Company P (2016) (2019)**Company Q (2009)** 뒘 Company H (2016) **Company R (2020) Company S (2011)**

## ... BRINGING A SET OF BENEFITS TO THE NEWLY CREATED COMPANIES AND ITS SHAREHOLDERS

## ADVANTAGES OF STRUCTURAL SEPARATION



Ability to attract more investors



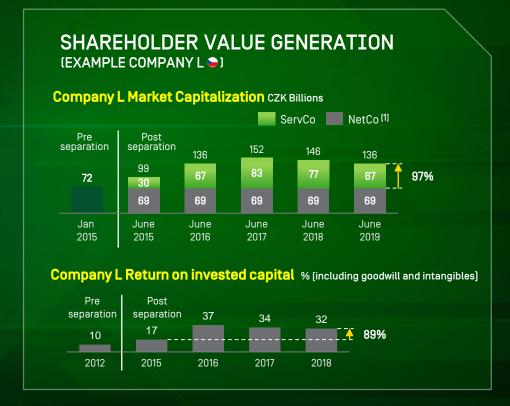
Accelerate capex and network coverage



Serve multiple carriers

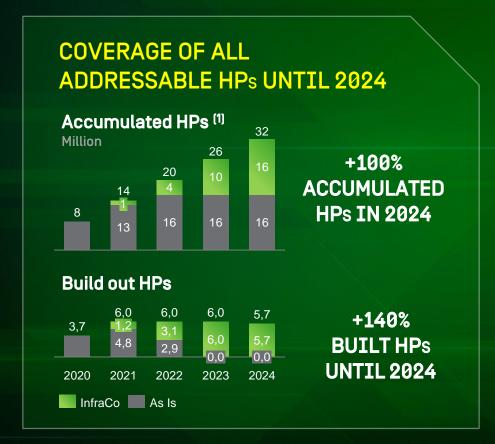


Establish a lighter customer structure, customer centric and digital first



[1] NetCo post-separation with private management. Therefore, there is no market valuation available | Source: Mckinsey

## STRUCTURAL SEPARATION ALLOWS FOR ACCELERATION OF FIBER NETWORK DEPLOYMENT BY INFRA CO



### **CASH FLOW**



- Initial investment period with high network expansion CAPEX, financed by an efficient capital structure
- Followed by a high return phase, with reduced CAPEX and increasing EBITDA

Note [1]: Projected Evolution I Source: Business Model under discussion within the scope of the Strategic Transformation Plan

## THE NEW OI WILL GROW FASTER IN A SUSTAINABLE WAY ...





### ... GENERATING BENEFITS FOR EVERYONE

### **CUSTOMERS**

Residential, business and corporate customers will benefit from the best quality of infrastructure, in geographic markets not yet served by fiber, and from the best experience of using the services

### **SECTOR**

Large and small operators will have access to the robust and capilar infrastructure in an isonomic way, avoiding redundancy of investments, generating greater profitability and competitiveness

## EMPLOYEES AND SUPPLIERS

Employees and suppliers will have companies that are financially stronger and more focused on their specific area of expertise

## CREDITORS AND SHAREHOLDERS

Sustainable and growing company, increasing safety for all creditors and return to shareholders and investors

### SOCIETY

Economic and social development through digital inclusion and greater economic efficiency of investment in infrastructure

## IN ORDER TO IMPLEMENT THIS EVOLUTION OF THE BUSINESS MODEL, AMENDMENTS TO THE JUDICIAL REORGANIZATION PLAN AND A NEW GENERAL CREDITORS MEETING WILL BE NECESSARY

- ✓ CONTINUITY OF JR PLAN EXECUTION SUSTAINABILITY AND VALUE GENERATION
- ✓ EXECUTION FLEXIBILITY AND FUTURE OPTIONS FOR THE COMPANY
- ✓ ANTICIPATION OF DEBT PAYMENTS, REDUCING RISK FOR CREDITORS AND IN EXCHANGE BENEFITING THE COMPANY WITH BETTER PAYMENT CONDITIONS
- ✓ PROPOSES ALTERNATIVES FOR VARIOUS CREDITORS, INCLUDING SMALL ONES.
- ✓ OPTIMIZES CAPITAL STRUCTURE
- ✓ REDUCES OPERATIONAL RISK AFTER TRANSACTIONS ARE COMPLETED



## CONCEPTS OF THE AMENDMENT PROPOSAL TO THE JR PLAN - CREATION OF 4 ISOLATED PRODUCTION UNITS (UPIs) (1)

### **UPI TOWERS**

### UPI DATA CENTER

### **UPI MOBILE ASSETS**

### **UPI INFRA CO**

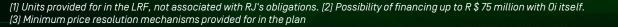
### SCOPE

- 657 mobile towers and 225 indoor sites (passive infrastructure in shopping malls, hotels and others),
- Revenue from other operators and Oi.

- 5 data centers
- Revenue/contracts for the colocation/hosting business with B2B and 0i customers
- Complete mobile operation, including active network, clients and spectrum
- Elements of the active or passive transmission network not included
- FTTH network, including equipment and operation.
- Wholesale contracts, with 0i being its main customer for fiber broadband and 0i Soluções operations
- IRUs with 0i SA and Telemar backbone and backhaul transport network

### SALE

- Minimum price of R\$ 1Bn for 100% of the shares:
- Sale at the highest price
- M&A process being conducted by 0i
- Minimum price of R\$ 325Mn for 100% of the shares <sup>[2]</sup>;
- Right to match for the biggest binding proposal, already received during the M&A process conducted by 0i
- Minimum price of R\$ 15Bn for 100% of the shares.
- Sale at the highest price, or, at Oi's discretion, for the second best bid if the risk of execution is lower, with a maximum price difference of 5% [3]
- Sale of 25% to 51% of economic capital (51% of the voting capital)
- Minimum secondary of R\$ 6.5Bn for
   Oi, followed by primary of up to R\$
   5Bn and guarantee of dividends for Oi
- Guarantee of the execution of the investment plan



## CONCEPTS OF THE AMENDMENT PROPOSAL TO THE JR PLAN - PROPOSAL TO CREDITORS

NON-FINANCIAL CREDITORS

#### Labor (Class I):

- Payment within 30 days after approved by the court, (limited to R\$ 50K per creditor);
- Remaining balance paid under current terms.

#### Small Business (Class IV):

- Linear payment of up to R\$ 35K (and waiver of any additional claim) within 90 days after approval;
- Other creditors paid under current terms.

FINANCIAL CREDITORS

#### Secured Creditors (Class II):

- Oi Mobile Credits: Creditor has the prerogative to keep credits at UPI Mobile Assets or to be prepaid in the financial settlement of the UPI Mobile Assets auction.
- Oi SA Credits: Creditor has the prerogative to maintain its exposure either in Oi SA or associated companies, or to be prepaid in the settlement of the UPI Mobile Assets auction.

#### Banks and ECAs (Class III):

- Early settlement of credits, with a 60% discount, payment in 3 installments [2022-24]. Linked to asset sales and minimum volume of resources through the auctions;
- Differentiated option for creditors who provide a new credit line.

ADDITIONAL CREDITORS

#### | Anatel:

 Migration to a new legal rule for addressing credits (adherence to Law 13,988 and / or subsequent legal provisions).

### Contingencies:

Payment of up to R\$ 3K (waiver of any additional claim) within 90 days.

### Suppliers, Bondholders, General Offering (Class III):

 Possibility of prepayment through the introduction of an optional mechanism for reverse auction of repurchase with discount.

BRIDGE OPERATIONS

- Possibility of partially anticipating the proceeds from the sale of UPI Mobile Assets
- Flexibility for additional leverage guaranteed by the shares of Infra Co

**JR CLOSURE** 

- Upon closing of UPI Mobile Assets
- Or before, if required by 0i and confirmed by the Judicial Reorganization Court

## WHAT HAPPENS NOW - EXPECTED TIMELINE

JUN 20	AUG 20	OCT 20	<b>4Q20</b>	1021	3Q21	4021
Filing of Judicial Recovery Plan Amendment	General Creditors Meeting	Towers and Data Centers UPIs auctions	Mobile Assets UPI auction Closing UPIs Towers and Data Centers	UPI Infra Co auction	Closing UPI Infra Co	Closing UPI Mobile Assets

Note:Timeline dependent on judicial, regulatory and competitive approvals

### CONCLUSION

- ✓ UP TO HERE, OI HAS BEEN **STABILIZING ITS OPERATIONS**, REDEFINING ITS **STRATEGIC MODEL** AND WAS ABLE TO SECURE RESOURCES FOR A STRONG **ACCELERATION OF ITS FIBER OPTICS BUSINESS**
- ✓ WE ARE PROPOSING AN AMBITIOUS MODEL TO ACCELERATE GROWTH, ENABLING THE CREATION OF THE LARGEST INFRASTRUCTURE COMPANY IN BRAZIL IN A SUSTAINABLE WAY.
  - ✓ CUSTOMERS WILL BENEFIT FROM MORE QUALITY AND FIBER COVERAGE
  - ✓ A NEUTRAL NETWORK CARRIER WILL EFFICIENTLY ACCELERATE FIBER INVESTMENT FOR THE SECTOR
  - ✓ THIS MODEL ALLOWS FOR CONCILIATING STRONG GROWTH AND FINANCIAL SUSTAINABILITY FOR OI
    AND INFRA CO
- ✓ IN ADDITION TO BENEFITS FOR CUSTOMERS AND THE INDUSTRY, THIS PLAN WILL **GENERATE VALUE** AND **TRUST** FOR EMPLOYEES, CREDITORS, SHAREHOLDERS, SUPPLIERS, AND FOR SOCIETY IN GENERAL
- ✓ THE MANAGEMENT TEAM AND THE BOARD OF DIRECTORS ARE **COMMITTED TO EXECUTING** THE NEW STRATEGIC MODEL WITH RIGOR AND SPEED.



## ADDITIONAL INFORMATION

SUMMARY CHART OF THE MAIN FINANCIAL AND OPERATIONAL INDICATORS



### MAIN FINANCIAL INDICATORS



R\$ million Brazil	1020	1019	у.о.у.	4019	q.o.q.
Total Net Revenue	4,700	5,086	-7.6%	4,862	-3.3%
Residential	1,654	1,880	-12.0%	1,724	-4.0%
Personal Mobility	1,702	1,745	-2.5%	1,777	-4.2%
Customers <sup>1</sup>	1,623	1,624	0.0%	1,678	-3.2%
B2B	1,317	1,418	-7.1%	1,333	-1.2%
Other Services	26	42	-37.9%	28	-7.3%
Routine OPEX	3,218	3,470	-7.3%	3,410	-5.6%
Routine EBITDA	1,481	1,616	-8.3%	1,452	2.0%
Routine EBITDA Margin	31.5%	31.8%	-0.2 p.p.	29.9%	1.6 p.p.
Capex	1,781	1,718	3.7%	1,979	-10.0%
Capex / Net Revenue	37.9%	33.8%	4.1 p.p.	40.7%	-2.8 p.p.
Routine EBITDA - Capex	-299	-102	-193 <sub>-</sub> 6%	-526	43.1%
Net Income (Loss)	-6,602	552	1297.1%	-2,056	-221.0%
Cash Position	6,310	6,267	0.7%	2,300	174.4%
Net Debt	18,131	10,107	79.4%	15,927	13.8%

<sup>1 -</sup> Excludes handset and interconnection revenues;

### MAIN OPERATIONAL INDICATORS



In thousands of RGUs	1020	1019	y.o.y.	4019	q.o.q.
Total - Brazil	52.654	56.623	-7,0%	53.428	-1,4%
Residential	12.068	14.336	-15,8%	12.659	-4,7%
Copper	9.058	12.549	-27,8%	10.078	-10,1%
Fixed line	5.887	7.915	-25,6%	6.482	-9,2%
Broadband	3.171	4.634	-31,6%	3.596	-11,8%
DHT TV	1.306	1.557	-16,1%	1.393	-6,2%
Fiber	1.704	230	639,9%	1.188	43,5%
Fixed line	792	89	787,7%	523	51,3%
Broadband	845	125	577,8%	606	39,4%
IPTV	67	16	309,6%	59	15,1%
Personal Mobility	33.946	34.894	-2,7%	34.006	-0,2%
Prepaid	24.163	26.780	-9,8%	24.479	-1,3%
Postpaid	9.784	8.114	20,6%	9.527	2,7%
B2B	6.481	6.774	-4,3%	6.591	-1,7%
Corporate	4.439	4.523	-1,8%	4.506	-1,5%
Wholesale	284	291	-2,3%	291	-2,4%
Small Enterprises	1.758	1.960	-10,3%	1.794	-2,0%
Fiber	92	15	511,0%	69	33,1%
Other	1.666	1.945	-14,4%	1.725	-3,4%
Public phones	159	619	-74,3%	172	-7,7%
FTTH - Homes Passed (HP's)	5.625	1.657	239,4%	4.603	22,2%
FTTH - Homes Connected (HC's)	944	145	551,3%	675	39,9%
Take up [%]	16,8%	8,7%	8,0 p.p.	14,7%	2,1 p.p.



